



Dear NIS America Fans,

It has recently come to our attention that a number of fans who have purchased Disgaea 2: Dark Hero Days for the PlayStation Portable™ are seeing an error message at certain points when starting and/or loading a saved game. The error message appears as follows:

“DL cannot be utilized
DC content will stop playing.

To play DL content,
DL content must be installed
onto Memory Stick
at the time of booting.

If you save now, your save data will
be saved in the state in which you
cannot use the DLC.”

We have researched the problem and have located its source. This message is supposed to appear when you have saved data with Downloadable Content (characters, etc.) but your Memory Stick™ does not have the corresponding DLC package(s) installed. The message will appear regardless of whether or not the current saved data contains DLC. Our investigation has revealed that this message will not harm your game play experience with Disgaea 2: Dark Hero Days or any future Downloadable Content offerings.

We have also discovered that this message will turn off after installing any DLC package and re-saving your data. Because this message has caused our fans distress and confusion, we have decided to release our first Disgaea 2: Dark Hero Days Downloadable Content free of charge. The DLC content will include the lovely Disgaea 3 princess-to-the-rescue character, Sapphire, and is scheduled for availability on November 25th, 2009. Until then, you will not be able to turn the message off.

We greatly appreciate your patience and understanding with this issue and sincerely apologize for the confusion caused by this error message.

Please [email us](#) if there are any further questions or concern regarding this issue.

Kindest regards,

NIS America, Inc.